



OAKWOOD BANK

Update FAQ's

Q. Will my username and password be the same?
A. On the first login after the update, your username will remain the same, but your password will be the last 4 digits of your SSN. You'll then be asked to make a new password.

Q. Can I still use the app I was already using?

A. In order to continue to use Online Banking, you'll need to download a new app on December 9. Go to your app store and search "Oakwood Bank WI" and download the app that pictures the leaf from our logo (seen here).

Old App



New App



Q. Are there any features that I won't have access to anymore?

A. Nope! Every currently existing feature will still be available and/or enhanced! While certain functions may look visually different, how they operate will be very similar to how they behaved previously. Customers who were enrolled in our Bill Pay will even have their payee's information transferred automatically.

Q. Will I be forced to use new features I don't want?

A. Of course not. This upgrade is primarily so our customers can customize their online banking to match their needs. Providing more options just means you can control what you want (or don't want) to make online banking your own!

Questions? Ask a personal banker today!

Member
FDIC